



RAFIQ AHMED

COMMUNITY MODERATOR | WEB3 SUPPORT
& COMMUNITY GROWTH

CONTACT

- +92 308 9109602
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- Lahore, Pakistan
- www.berlinportfolio.com

EDUCATION

- Intermediate in Computer Science
Lahore Pakistan
- Front-End Web Development
(2020-2021)
EVS Training institute
Lahore, Pakistan

SKILLS

- Community Support & Moderation
- Web3 / DeFi Fundamentals
- Wallets & Block Explorers
- EVM Chains & Cross-Chain Bridges
- Teamwork & Communication
- Problem Solving Under Pressure
- Video Editing (Tutorials & Community Content)
- Hosted Discord & Telegram engagement events

LANGUAGES

- English (Fluent)
- Urdu (Native)

PROFILE

My work focuses on Web3 community operations, where I manage Telegram and Discord communities, support users, and handle a wide range of project-related queries, including wallets, transactions, platform features, and general user issues.

I've worked as a community moderator across several projects, including Tanari, Gonka AI, Vanar Chain, Redbelly Network, NuLink Network, Privasea AI, Walle, and Helix Labs.

WORK EXPERIENCE

Technical Ambassador

Redbelly Network | 2024 - Present

- Assist with validator operations and testing.
- Create educational resources and guides for the community.
- Support onboarding and answer technical questions from users.

Community Moderator & Support Contributor

Privasea AI | 2023 - Present

- Provide front-line support for node setup, wallets, and explorer lookups.
- Guide users through troubleshooting issues with clarity and patience.
- Help improve documentation and FAQs based on common user issues.

Community Support & Moderator

Helix Labs | 2023 - Present

- Respond to user inquiries in Discord and Telegram.
- Support users in understanding project features and resolving issues.
- Collaborate with the team to escalate technical cases when needed.

Technical Ambassador

NuLink | 2023 - 2024

- Supported users with node setup, staking, and troubleshooting.
- Engaged with the community through events, tutorials, and direct support.
- Reported technical feedback from users to the core team.

REFERENCE

Alex

Growth Manager - Privasea AI

Telegram @modrev

T: twitter: x.com/ARG78